



Riad Apart Saad

Fes - Morocco

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بِسْمِ اللَّهِ الرَّحْمَنِ الرَّحِيمِ



Welcome!
we're so glad you're here



Introduction



Dear guest,

Welcome to Riad Apart Saad, your home away from home in the heart of Fez. We are delighted to have you as our guest and we hope that your stay with us will be comfortable and enjoyable.

In this welcome guide, you will find all the information you need to make the most of your stay with us, including check-in and check-out procedures, house rules, recommendations for restaurants and tourist attractions, and emergency contacts.

Please do not hesitate to contact us if you have questions or need assistance during your stay. Our local manager, Abdel at +212 633122161 - WhatsApp is ok and myself, Saad at + 32 486 63 10 88 (Remotely), is always available to help you.

We hope that you have a wonderful stay with us and that you create many happy memories in our beautiful city.





Check in / Check out



Check-in time is from 5:00 PM to 10:00 PM and check-out time is at least 10:00 AM. Early check-in and late check-out are subject to availability and may incur an additional fee. If you arrive early or depart late and we cannot accommodate you, we will gladly hold your luggage **free of charge** in our luggage store (Local manager apart) until the time of your departure/entrance.

The property is located in a residential building, We are obliged to follow the local rules and laws and rent only to couples or families with children, without the possibility to invite local guests. **Please note that the apartment is located on the 4th floor without an elevator.** Leaving the property **without switching off the heating or air conditioning is prohibited.**

Please note that as per local rules, **we do not accept extra guests without the property owner's confirmation, and unmarried Arab or Muslim couples.** We kindly ask that all guests respect the property and the other guests staying with us. **Smoking is not allowed inside the apartment.**

Thank you for helping us provide you with the best experience for your stay in Fez.





AIRPORT TRANSFERT

We are pleased to offer our guests a convenient airport transfer service to and from Fes-Saïss Airport. Our local manager can arrange for a private transfer with a professional Taxi driver for an additional fee. Prices start at 25 Euro per one-way trip for up to 6 guests.

Please let us know at the time of booking if you would like to take advantage of this service and provide us with your flight details



SIM CARD - 4G / DATA

If you need a mobile SIM card during your stay in Fez, you can easily purchase one from any of the city's mobile phone providers. SIM cards are available for as little as 1-2 Euro and can be recharged with data (4G) starting at just 1 Euro. Our local manager can provide you with directions to the nearest provider's shop and help you with the purchase process if needed. Please note that you will need to provide identification such as a passport to purchase a SIM card.



PRIVACY

The idea of the apartment is to give you full privacy, We offer the entire apartment for your exclusive use.



Neighborhood



Our apartment is conveniently located on: **Kissaria Mabrouka, App 29, 21 Rue Lakhdar Ghilane, Av. Hassan II, Fès 30009, Maroc** in the **Agdal** neighborhood. On the ground level of the building, you will find a Creamery, bakery/pastries, Coffee shop, Perfumery, Hair salon, and a Car rental office. On the same street, you will also find a small grocery shop where you can everything you need at a reasonable price, a Taxi, and a Bus station. Clients can park their cars in the street; there is a 24/7 Guard for cars (2-3 Euro/USD per night).

Borj Fez is a modern shopping mall located a short distance walking from the apartment. It features a variety of local and international brands, as well as a large Carrefour supermarket, fast food restaurants, a cinema, and a children's play area. It's a great place to pick up souvenirs or gifts, grab a quick bite to eat or catch a movie. The mall is open daily from 10 am to 10 pm.



Coffees

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We have a Nespresso machine at your disposal in the apartment, you can bring or buy easily coffee capsules from shops.

Fez has many great coffees and bars to choose from. Here are a few recommendations with descriptions and price ranges:

In the city :

- **Cafe Clock:** A popular spot for travelers and locals alike, Cafe Clock is known for its tasty food, relaxed atmosphere, and cultural events. They serve breakfast, lunch, and dinner, and also offer cooking classes and workshops. Prices range from 30-100 MAD.
- **Cafe Seffarine:** Located in the heart of the medina, Cafe Seffarine offers great views of the bustling street below. They serve a variety of Moroccan and European dishes, as well as tea, coffee, and fresh juice. Prices range from 20-60 MAD.
- **Cafe La Noria:** Set in a charming courtyard with a fountain, Cafe La Noria is a peaceful retreat from the busy streets of the medina. They serve breakfast, lunch, and dinner, as well as a variety of drinks and pastries. Prices range from 30-80 MAD.
- **Cafe Nejjarine:** Situated in a beautifully restored 18th-century palace, Cafe Nejjarine is a must-visit for its stunning architecture and traditional Moroccan decor. They serve coffee, tea, and light snacks, and offer a peaceful respite from the hustle and bustle of the medina. Prices range from 20-60 MAD.
- **Cafe Glali:** A small, traditional cafe located just down the street from the apartment, Cafe Glali serves delicious mint tea and Moroccan pastries. Prices range from 10-20 MAD.
- **Cafe Nour:** Another nearby option, Cafe Nour is a simple cafe that serves coffee, tea, and snacks. Prices range from 10-30 MAD.
- **Cafe des Amis:** A cozy cafe located on the ground floor of the apartment building, Cafe des Amis serves coffee, tea, and light bites. Prices range from 10-30 MAD.
- **Cafe Bennis Habous:** A popular spot with locals, Cafe Bennis Habous is known for its strong coffee and relaxed atmosphere. Prices range from 10-30 MAD.

In the neighborhood, here are a few:

- **Café Amandine – Café Floria:** A popular cafe with indoor and outdoor seating, serving traditional Moroccan pastries, coffee, and tea. Price range: 30-60 MAD.
- **Café Restaurant La Noria:** A spacious cafe with a terrace, offering Moroccan and international cuisine, coffee, and tea. Price range: 80-150 MAD
- **Café Najmat Souss:** A cozy cafe serving Moroccan and international cuisine, coffee, and tea. Price range: 50-100 MAD.
- **Cafe Amazonia – Café La Villa:** A trendy cafe with colorful decor, offering coffee, tea, smoothies, and light bites. Price range: 60-100 MAD.
- **Café Agora:** A small cafe with a friendly atmosphere, serving coffee, tea, and light snacks. Price range: 20-50 MAD.
- **Hotel Saharay:** A luxurious hotel with a rooftop restaurant and stunning views of the city. 60-150 MAD. ★



Restaurants

Fez has many great restaurants to choose from. Here are a few recommendations with descriptions and price ranges:

In the city :

- **Restaurant L'Ambre:** Located in the medina, this restaurant is known for its traditional Moroccan cuisine and live music performances. Price range: 150-300 MAD.
- **Palais Amani Restaurant:** Also located in the medina, this restaurant offers a unique dining experience in a restored 17th-century palace. Price range: 200-500 MAD.
- **Nur Restaurant:** This modern restaurant located in Ville Nouvelle offers a fusion of Moroccan and international cuisine. Price range: 150-350 MAD.
- **Café Clock:** A popular restaurant located in the heart of the medina, known for its traditional Moroccan dishes and cultural events. Price range: 50-150 MAD.
- **Dar Roumana:** This restaurant is located in a beautiful traditional Moroccan house and serves creative Moroccan cuisine. Price range: 200-400 MAD.

Here are some **restaurants in the neighborhood of the apartment** with a brief explanation and a budget indication in MAD:

- **Zagora Restaurant:** Authentic Moroccan cuisine with beautiful decor, located on Boulevard Hassan II, this restaurant serves Moroccan cuisine and is known for its tagines. Price range: 70-150 MAD.
- **Veggie Pause:** A vegetarian and vegan restaurant located near the apartment, offering healthy and tasty dishes with a cozy ambiance. Price range: 50-100 MAD.
- **Restaurant Boujloud:** A charming traditional Moroccan restaurant with an outdoor terrace. This restaurant is located in the heart of the medina and serves traditional Moroccan cuisine. Price range: 50-120 MAD.
- **Floria:** This restaurant located in Ville Nouvelle offers a mix of Moroccan and international cuisine. Price range: 80-150 MAD.
- **Fast Foods in Borj Fez:** Located in the Borj Fez mall, this is a good option for quick and affordable meals (McDonald's, Pizza Hut, Domino's Pizza, Burger King, and others). Price range: 20-60 MAD.
- **Hotel Saharay:** A luxurious hotel with a rooftop restaurant and stunning views of the city. 180- 300 MAD
- **Life night at Marriot:** A lively bar and restaurant with live music and a great atmosphere. 150- 400 MAD.





Internet / Wifi

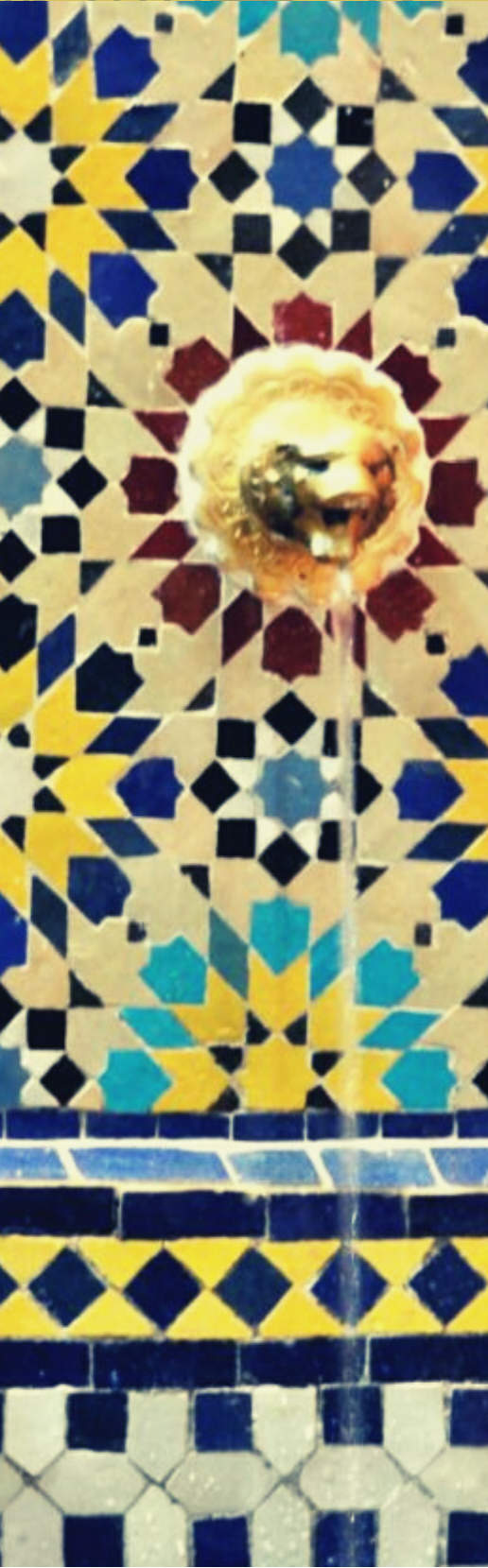
Free Wi-Fi is available throughout the apartment. We have an optical fiber network of 100 MBPS but the signal is stronger in living rooms than in bedrooms. Please scan the QR code to get connected. (Pass: lahjouji1112)



Amenities

- Free WiFi in the main apartment
- Air conditioning
- Heating
- Private bathroom
- Shower
- Bath
- Hairdryer
- Towels
- Linens
- Fully equipped kitchen
- Refrigerator and freezer
- Electric kettle
- Stovetop
- Coffee machine
- Dining table
- Dishwashing machine
- Wash machine.
- Nespresso coffee machine
- Toaster, microwave, and oven.

Excursions



Fez has many fascinating sights to see, including:



- **Al Madrassa Al Bouanania:** A stunning example of Moroccan architecture, this madrasa features intricate tilework and a tranquil courtyard. Located in the medina, about 2 km from the apartment.
- **Al Karaouyne University:** Founded in the 9th century, this university is considered one of the oldest in the world. Located in the medina, about 2 km from the apartment
- **Talaa El Kebira:** A bustling street in the heart of the old medina, lined with shops and cafes. Located in the medina, about 2 km from the apartment.
- **Jnane Sbil Garden:** A beautiful garden located in the old part of the city. Located in the medina, about 3 km from the apartment.
- **Souks Attarine:** A traditional market selling a wide variety of goods, including spices, textiles, and ceramics. Located in the medina, about 2 km from the apartment.
- **Place Recif:** A vibrant square with many cafes and restaurants, perfect for people-watching. Located in the medina, about 2 km from the apartment.
- **Zellij workshops:** Learn about the intricate art of zellij, or Moroccan tilework, and watch craftsmen at work. Located in the medina, about 2 km from the apartment.
- **Moulay Yacoub Spa a Vichy network:** Relax and rejuvenate at this traditional Moroccan spa, located just outside the city, about 18 km.
- **Trip to Meknes:** Take a day trip to the nearby city of Meknes, known for its imperial architecture and historic sites, about 60 km.
- **Annual cherry festival** and beautiful scenery in Sefrou, located about 28 km from Fes.
- **Trip to Immouzer, Ifrane, and Lacs:** Visit the stunning natural landscapes of Immouzer, Ifrane, and the surrounding lakes, located about 60 km from Fes.
- **Sidi Harazem Source:** Relax and enjoy the healing properties of the natural hot springs at Sidi Harazem, located about 15 km from Fes.

Transportation

- **Speedway:** The Speedway station to other cities is located in the new part of the city, about 10 km from the city center. From here, you can catch a bus to other cities in Morocco.
- **CTM:** The CTM bus station is located in the new part of the city, about 3 km from the apartment. CTM is a reliable bus company that offers routes throughout Morocco.
- **Train station:** The train station is located in the new part of the city, about 1,5 km from the property. Trains run frequently between major cities in Morocco, including High-speed trains (TGV) to Casablanca and Marrakech.
- **Bus station:** The bus station is located in the new part of the city, about 500m from the property. You can catch local buses from here to other parts of the city.
- **Taxi station:** Taxis are readily available throughout the city, and there are several taxi stands located in the city center. The nearest stand is located about 500 meters from the apartment. Taxis in Fez are cheap and can take max 3 persons (+/- 10 MAD to the medina)

Note that distances are approximate and may vary depending on traffic conditions.

Laundry

A washing machine is available at your disposal, you can bring or buy soap easily in the neighborhood.

Safety & Security

Fez is a safe city, but like big cities, incidents can happen. If you come back in the evening or night, we recommend coming by taxi especially if you are a female traveler or have kids.

Travelling With Children

We do have a cot (infant bed) available, please let us know if you need one.

ATMs & Currency

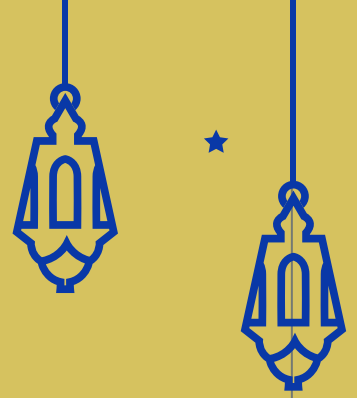
There are a few ATMs within a minute's walk from the property.

ATMs can be pricey, with fees for withdrawal use, we advise you to bring multiple debit/credit cards, or best bring \$ USD or € EURO with you so you can exchange for a better rate. Please also note there is an exchange office at 5 min walk, who provides a better rate compared to those in the airport or banks. Please let Abdel know so he can share the currency exchange location.

Euros, Pounds, Dollars, and international currencies are not accepted in stores, however, you can exchange them easily.



Emergency



★ Please note that in case of an emergency, it's always best to dial the local emergency number (19) or go directly to the nearest hospital or police station.

Whether you're here for business or leisure, we want you to feel at home and experience our city's best.

Fez is a vibrant and historic city, full of culture, art, and hospitality. From exploring the winding alleys of the medina to savoring the delicious local cuisine, there's always something new to discover and enjoy.

- Police: 19 or +212 535 60 10 10
- Fire Department: 15 or +212 535 60 34 00
- Ambulance: 15 or +212 535 60 34 00
- Hospital Hassan II: +212 535 62 22 22
- Pharmacy de la Paix (2 min Walking): +212 535 62 28 12
- Tourist Police: +212 652 06 47 77

Please Come again!

We are committed to providing you with exceptional service and comfort during your stay. If you have any questions, concerns, or requests, please don't hesitate to contact us. Our staff is here to assist you and make your stay as pleasant as possible.

Once again, welcome to Fez, and we hope you have a wonderful time here. We hope you have a wonderful stay with us and that our Welcome Book has been helpful in navigating the city and discovering all that Fez has to offer.

We would greatly appreciate it if you could take a moment to leave a word in our guest book and a review on Booking.com, Tripadvisor, Google, or the booking platform you choose for booking with us.

Your feedback is invaluable and helps us continually improve our services.

Thank you for choosing to stay with us, and we hope to see you again soon!

THANK YOU!
Saad



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